



*Delivering high-quality, reliable IT services for customers worldwide*

## CORPORATE DATA

- **DUNS Number:** 171606788 | **CAGE Code:** 36ET2
- **Business Type:** Tribally-Owned Business, Small Business, and Small Disadvantaged Business
- **Organization Registrations:** ISO 9001:2015, ISO/IEC 20000-1:2011, ISO/IEC 27001, CMMI-DEV Level 3
- **NAICS Codes:** 517110, 517210, 541511, 541512, 541513 (primary), 541519, 541712, 561110, 561210

## CORE CAPABILITIES

### NETWORK OPERATIONS

- Active Directory Administration
- Communications Engineering
- SAN/Database Administration
- Service Desk and Desktop Services
- System/Software/Network Engineering
- Windows, UNIX/Linux, and z/OS Systems Admin.

### BUSINESS PROCESS IMPROVEMENT

- Policy Development and Governance
- TTP and SOP Generation and Implementation
- Service Transition and Change Management
- Service Asset and Configuration Management
- ITIL Implementation and Certification
- ISO Training, Auditing, and Certification

### DEFENSIVE CYBER SERVICES

- Command Cyber Readiness Inspection
- Cyber Forensic Analysis
- Information Assurance
- Network Security Scanning and Policy
- Penetration Testing
- PKE/I Operations

### DATA CENTER INFRASTRUCTURE SUPPORT

- Asset Management
- Floor Plan Design/Hardware Installation
- Facility Infrastructure Design/Configuration
- Site Surveys
- Technology Refresh Planning
- Certified BICSI Data Center Design Consultation

## CONTRACTING ADVANTAGES

**Lower Overhead and G&A costs.** As a tribally-owned organization, we can leverage the resources and infrastructure of our parent company, which results in efficient operations and greater cost savings to our customers.

**Department of Defense Indian Incentive Program (IIP) [DFARS Clause 252.226-7001].** This congressionally-sponsored program, managed by the DoD Office of Small Business Programs (OSBP), provides a 5% incentive to federal prime contractors and subcontractors that subcontract to Indian-owned organizations. The IIP allows eligible prime contractors to receive a rebate of 5% of the total amount subcontracted to Indian-Owned Economic Enterprises.

**Subcontracts awarded to NOVA always count towards small and small disadvantaged business goals.** Pursuant to 48 CFR, Part 19 Subpart 19.7— Small Business Subcontracting Program, subcontracts awarded to tribal organizations can be counted towards subcontracting goals for small and SDB concerns, regardless of size or SBA certification status.



## MAJOR CUSTOMERS

- U.S. Army Human Resources Command (HRC)
- U.S. Army Regional Cyber Center- Pacific (RCCP)
- U.S. Court of Appeals for the Armed Forces (USCAAF)
- Office of the Secretary of Defense (OSD)
- Defense Information Systems Agency (DISA)

## QUALIFICATIONS AND EXPERIENCE

### NETWORK OPERATIONS

NOVA provides a broad range of IT operations and maintenance (O&M) services to sustain and enhance mission-critical networks. One of our notable projects involved managing the DISA Global Information Technology Enterprise Network, known as DISANet. We delivered comprehensive network support on a 24/7/365 basis. Our support ensured the continuous availability of DISANet's wide-ranging IT services to 12,000+ CONUS/OCONUS users working on 550+ physical and virtual servers on three classification levels.

### DEFENSIVE CYBER SERVICES

Our IT professionals provide technical expertise to support customers in developing, implementing, and maintaining comprehensive security strategies as required by IA DoD Directives and Instructions. We provide real-time support to monitor, investigate, and deliver corrective action recommendations on unapproved activities within enterprise networks. NOVA supports the U.S. Army Regional Cyber Center Pacific by providing information assurance and cyber security in System Center Configuration Management (SCCM)/ System Center Operations Manager (SCOM), Host Based Security System (HBSS), and Active Directory.

## OFFICE/PROJECT LOCATIONS

- Chambersburg, PA
- Columbus, OH
- Denver, CO
- Ft. Meade, MD
- Mechanicsburg, PA
- Montgomery, AL
- Oklahoma City, OK
- Ogden, UT
- The Kingdom of Bahrain
- Washington, D.C.

### BUSINESS PROCESS IMPROVEMENT

NOVA has been committed to Information Technology Infrastructure Library (ITIL) Best Practices for more than a decade. Our IT professionals possess ITIL v3 Foundation certifications with personnel at the expert level who are highly qualified to provide ITIL training and certification for government personnel. We currently support DISA in the development of an enterprise-wide Information Technology Service Management (ITSM) framework to deliver process improvement in partnership with the DISA Operations Center.

### DATA CENTER INFRASTRUCTURE SUPPORT

NOVA's data center infrastructure team has 25+ years of experience performing high-profile projects for government and commercial organizations. Our expert staff holds industry certifications including ITIL and BICSI DCDC certification, which is held by fewer than 200 people worldwide. NOVA's experience encompasses government facilities in classified and unclassified environments, as well as large commercial facilities. Our recent customers include Lockheed Martin, University of Maryland, Yahoo, Government of Romania, and the U.S. Geological Survey (USGS).



## CONTACT INFORMATION

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